

Stephanie Mangion Pet admission form:

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Owner Information			
First Name:	Last Name:		
Street Address:			
City:	Country:	Zip Code:	
Mobile Phone:	Home Phone:	Work Phone:	
Email Address:			
Secondary Owner Name:	Phone:	Email:	
Emergency Contact			
(someone we can release the dog to in the event you cannot pick up your pet)			
Name:	Phone:	Email:	
Veterinarian Information			
Business Name:	Veterinarian Name:	Phone Number:	

Pet Information		
Pet Name:	Type: ☐ Dog ☐ Cat	Breed:
Gender: ☐ Male ☐ Female	Spayed/Neutered: ☐ Yes ☐ No	Weight:
BirthDate:	Color/Markings:	

Health & Grooming History								
(leave blank if unknown – use Other Information section to explain health conditions if Yes)								
	Yes (explain below)	No		Yes (explain below)	No		Yes (explain below)	No
Blind:			Deaf:			Heart Condition:		
Diabetic:			Epileptic:			Musculoskeletal Issues:		
Allergies:			Sensitive Skin:			Warts/Moles/Skin Tags:		
Biter:			Shy/Nervous:			Comfortable in a Crate:		
Barker:			Hyper:			Aggressive:		

Sensitive Areas: _____

Professionally groomed before? *(circle one)* **YES** **NO**

May we give your dog treats? *(circle one)* **YES** **NO**

Other Information
(use this space to explain health/behavior conditions)

Please initial each policy below as read and understood

☐ **Current Vaccinations**

All dogs being serviced in our grooming salon must be current on all their vaccinations and provide documentation of such. All puppies must be at least 12 weeks old and current on their puppy series vaccines with documentation of such. With this agreement, you must provide a vet's signed copy of the vaccination certificate.

☐ **Cancellations/No call-No Show**

Because we book on an hourly basis and cancellations can leave an empty block in the schedule that could have otherwise been used by another customer, we ask that any rescheduling or cancellations be done within 24 hours of your appointment. If you do not call to cancel and do not show up to your appointment, this is considered a "no call no show" and a fee equal to 50% of the appointment price will apply, which is *required to be paid before* another appointment may be scheduled.

☐ **Fleas/Ticks**

Flea/tick *treatment is required* from April through November to enter our salon. If your pet has any fleas, the appointment may be cancelled by the operator and a cancellation fee may apply. The owner can reschedule the appointment after the fleas are resolved by himself.

☐ **Dangerous or Aggressive Animals -- Refusal of Services**

The Groom Station has the right to refuse any services at any time. Although very rare, in the event that your animal is too stressed or becomes dangerous to groom, The Groom Station has the right to refuse services, stop grooming services, or cancel services at any time before, during, or after grooming, and the client will be charged a cancellation fee, which will also include the services rendered until that point.

☐ **Sedated Pets**

We do not work on sedated pets as there is a risk of side effects from the sedation that we are not medically trained to handle. If you sedate your pet for its appointment and do not inform us of it, you understand that we will not be held liable for any repercussions related to the sedation. If we believe your pet has been sedated, we will refuse services or stop services and a fee will be charged for services rendered until that point. When deemed necessary, sedation may be induced by a warranted veterinarian at your full discretion.

☐ **Matted Coats**

Pets with severely matted coats require extra attention. Mats in a pet's coat grow tight and can ultimately damage and tear the pet's skin, which provides a breeding ground for parasite infestations and infections. *The Groom Station will not cause serious or undue stress to your pet by de-matting excessively matted coats* and may require the pet to be shaved. Removing a heavily matted coat can cause nicks, cuts, or abrasions due to skin growths trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin, allowing mould, fungus or bacteria to grow, producing skin irritations that exist prior to the grooming process. After-effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions, and failure of the hair to regrow. In some cases, pets may also exhibit brief behavioural changes. If your pet needs to be shaved to remove matting, you acknowledge that you agree to this procedure and any risk presented. There will be an additional charge for this process: it is very time-consuming and causes extra wear on grooming equipment. **The de-matting fee** will apply in addition to the cost of the groom.

☐ **Payment**

Payment is due at time of pick-up.

Grooming Policies and Release

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(please sign and initial as read and understood)

Your animal is very important to us, and Stephanie Mangion would like to assure you that every effort will be made to make your animal's grooming experience as safe and pleasant as possible. Safety comes first for everyone during the grooming process: people as well as the animals. You are required to execute a Grooming Release form prior to any services being performed.

Health or Medical Problems:

Occasionally, grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming. All medical expenses for veterinary care will be covered by the animal's owner upon signing this agreement.

Accidents:

Although accidents are very rare, there is a risk when handling pets. Although we use extreme caution and care in all situations, grooming equipment is extremely sharp and possible accidents can occur, including (but not limited to): cuts, nicks, scratches, or quickening of the nails. In most cases, this can happen when a pet is wiggling or moving around. *Your pet's safety and comfort are our number one priority.* In the event an accident does occur, you will be notified. If Bark Avenue feels it is an accident requiring veterinary attention and the pet owner is not on-site, Bark Avenue will seek immediate veterinary care for your animal.

Veterinarian Authorisation -- Medical Emergencies:

This release gives Stephanie Mangion full authorisation to seek medical treatment from the nearest licensed veterinarian in the case of any medical emergencies while the pet is in the care of Stephanie Mangion. All veterinary costs and expenses will be the responsibility of the animal's owner.

I have reviewed this Service Contract for accuracy and understand the contents of this contract. I affirm that I am the rightful legal owner of the dog(s) or cat(s) for which services are being rendered. I authorise this signed contract to be a valid approval for future grooming services, permitting The Groom Station to accept telephone reservations or emails for service without additional signed contracts or written authorisation. I understand that pricing is subject to change. I have read, signed, and agreed to the above.

Signature: _____

Date: _____

We are required to keep a *signed* copy of your pet's vaccination record on file showing all vaccinations.

Please be sure to bring a vet's signed copy of your pet's vaccination certificate showing all vaccinations!

We look forward to seeing you!